

Privacy Policy

Tappointment respects your right to privacy and protects your personal information. We store data in our system from clients and providers who create appointments and offer services. Some of their data is public while some are confidential – as marked at data input fields. This privacy policy describes how we handle and protect these information. It is our top priority to make you feel safe, knowing that we do everything for data protection.

1. Definitions and terminology

- 1.1. **User:** everybody who uses our System, either as a Guest, Client or Provider.
- 1.2. **Guest:** a User without Registration in the System. Can browse the category list and search among Providers. Has no calendar and cannot make reservations.
- 1.3. **Client:** a Guest with registered e-mail address in our System. Can make reservations.
- 1.4. **Provider:** a User who created a Provider profile and paid its fee. Each Provider is a Client too, so can book to other Providers for himself/herself.
- 1.5. **Tappointment:** the system provider offering all the mentioned services.
- 1.6. **Parties:** between whom (Tappointment and Provider) this current Contract is made about the System
- 1.7. **Registration:** Guest provides his/her e-mail address, name and sets a password. Appointment reservation can be made afterwards.
- 1.8. **Booking:** Client or Provider initiates an appointment to a given time to one Provider with at least one Service selected.
- 1.9. **Provider profile:** data set of all the information and settings provided by the Provider (business category, working hours, services, prices, descriptions, photo(s), received ratings, incoming bookings, set holidays, location and billing address, phone number). It does not include bookings that were made to another Provider.
- 1.10. **System:** the online system of all the services provided by Tappointment.
- 1.11. **Service:** a Service offered by a Provider to Clients.
- 1.12. **Contract:** this contract.

2. Providing personal data

- 2.1. Providing personal data and Bookings always occur through SSL secure connection. This ensures that no unauthorized access can be made from any side to these data.
- 2.2. To become a Client you need to provide the following data during Registration: name, e-mail address, user name. Your user name will be visible when you leave comments. Your e-mail address will only be visible to the Providers that you book an appointment with.
- 2.3. Providing your mobile number is optional, but we encourage you to do so. This will only be visible to the Providers that you book an appointment with.
- 2.4. Providing your gender and birth date is optional. It only serves internal statistics.

- 2.5. The number of Tappointment employees who have access to your personal data is very limited. Each password is stored encrypted.
- 2.6. We kindly warn you to the importance of your password. Do not hand it over to anybody else. Your password must be at least 8 characters long, must contain small and capital letters and/or numbers or punctuation.
- 2.7. If you forget your password we cannot give that back to you. With your e-mail address verification we will generate a new password to you that you will have to change at your next login.

3. Storing data

- 3.1. We oblige ourselves to keep all data provided to us safe. We do everything we can to protect these data and not let any intruder access it.
- 3.2. For credit card and PayPal payments we will use an internationally renown intermediary company. Their privacy policy will be made available in advance. All data will go directly into their system. Neither them nor we store any of these transaction data. Only the success of payment and the amount will be stored.
- 3.3. Data will be stored on servers outside of Hungary.
- 3.4. We do not guarantee to keep your Provider profile after the termination of this contract.

4. Using the provided data

- 4.1. We collect anonymous data related to the use of our System with Google Analytics and other methods. This data collection includes all Users.
- 4.2. We do not spam our Users with e-mails. We have only one marketing newsletter with the option to unsubscribe. Apart from that we only notify you of important changes in our Services and/or changes in our Terms and Conditions or Privacy Policy.
- 4.3. We do not provide any access to third parties into this collection of data.

5. Data created during the use of the website

- 5.1. Our websites identifies our Users with cookies. These are sent by the server to the User's browser. A cookie does not identify the User only the user name and password provided at login. To maximize your security do not store passwords in your browser when suggested.
- 5.2. When you visit our site and enter we will store your IP address. This does not identify the User and this data is used only to optimize the operation of our System (like which region is using the most our System).

6. Miscellaneous provisions

- 6.1. Only if we have unavoidable legal obligation, will we provide data from our System to authorities.
- 6.2. We maintain the right to change this Privacy Policy. You will be notified 60 days prior in e-mail.

6.3. Should you have any further questions, you can reach us at our contact information on our website.